



## Unleash the Performance of Your Enterprise Application!

JENNIFER resolves application errors before they affect your business and continuously enhances overall application performance

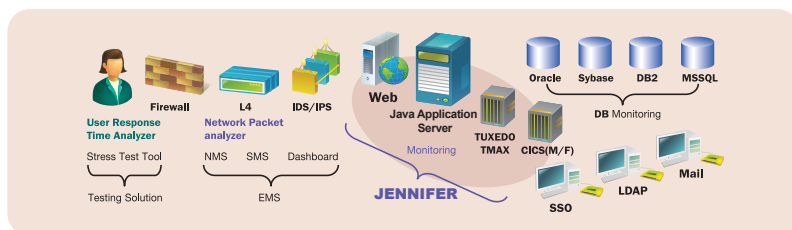


### JENNIFER

In today's web-based business environment, the performance and availability of application determines the success of the business. Even a brief downtime of the application can be costly in terms of user satisfaction, loss in revenue and loss of customers. Having a proactive approach to ensure application availability and optimal performance at all time is vital for any web-based business.

This is why application administrators and performance engineers around the world count on JENNIFER to monitor and manage performance of their enterprise applications.

JENNIFER enhances the performance and availability for enterprise applications by providing 24x7 application monitoring, real-time problem detection, and fast resolution of performance bottleneck. JENNIFER maximizes application performance and minimizes the system downtime.



### What can JENNIFER do for your Enterprise Applications?

Today's business applications are much too numerous and complex that its performance can no longer be managed manually or with outdated tools that only provide basic system information. To ensure continuous service delivery and satisfactory customer experience, IT teams need real-time intelligence about application performance as well as ability to analyze gathered information and create solutions for the performance problems in real-time.

With JENNIFER, IT team adds to its arsenal a powerful tool that empowers them with continuous view into the enterprise application. Take advantage of JENNIFER's industry leading technology and unique monitoring approach for isolating performance problems quickly and creating solutions in real-time. JENNIFER prevents the performance problems from affecting your customer satisfaction and impacting your business.

### JENNIFER BENEFITS

#### Minimize System Downtime

JENNIFER minimizes system downtime because it provides solutions for performance problems fast. JENNIFER is fast because it provides performance data for all application transactions and directly links application performance data to service transaction details for fast diagnosis and analysis. Combining this feature with JENNIFER Peak Load Control (PLC) and other features, JENNIFER can minimized system downtime and ensure continuous services for your customers.

#### Identify and Resolve Performance Bottleneck

JENNIFER provides performance information for individual service transaction and it directly links them to detailed service transaction information, which makes it an ideal solution for identifying and resolving performance bottlenecks. The performance engineer can select a slow running service transaction from an easy-to-read graph and with a couple of clicks can drill down to investigate the source of the poor performance even for the service transactions that are not yet finished.

### Why Choose JENNIFER?

- Fast Deployment and Immediate ROI
- User-friendly Smart GUI and Dashboard
- Integrated Enterprise Performance Management
- High Scalability with Minimum Overhead
- Production Environment Monitoring Specialist

### With JENNIFER, you can...

- Reduce system downtime by 70%
- Proactively improve application performance
- Increase visibility of web system performance
- Monitor service, user, and resource data all at once

**Quantified System Performance Data**

JENNIFER collects and standardizes various types of application performance and business data such as number of visitors, number of concurrent users, system resource usage rate, etc... These quantified evidentiary data are then used to generate periodic and summary reports, capacity analysis for planning system expansion, historical trending, and application tuning.

**Integrated System Performance Management**

JENNIFER's powerful UI and flexible framework allows administrator to use JENNIFER to monitor systems outside of java application server. JENNIFER's very own "Adaptive Framework" technology bring in performance data from TUXEDO/CICS, database, web server, and TPM, and others systems, and manage them all in one solution, providing End-to-End monitoring capability to IT teams.

**High Scalability, Low Overhead**

JENNIFER analyses applications precisely and efficiently. JENNIFER lowers the overall overhead by using an efficient data collection system, compact protocol for data transfer, and controllable profiling level of service transaction information. Combining these features together, JENNIFER imposes minimal overhead to the monitored application servers while providing high-level of scalability.

**Minimizing TCO**

Monitoring and managing application performance can be a costly process which consumes huge amount of resources in terms of labor hours and money spent purchasing variety of dev tools, profiling tools, and testing tools. Stop wasting money with these ineffective tools! JENNIFER has been specifically designed for troubleshooting application performance problem and progressively improving application performance and JENNIFER can do these things fast!

**Satisfactory Customer Service**

The goal of APM is to provide satisfactory customer service. Use JENNIFER to provide peerless service to customers and by minimizing system downtime, and resolving application performance problem quickly.

**JENNIFER Core Features**

- Real-Time Throughput/Service Monitoring
- Performance Bottleneck Diagnosis and Resolution
- Root-Cause Analysis
- Individual Transaction Profiling
- External Resource Monitoring (CTG, Jolt, WebT, WTC)
- Application / SQL Query Tuning
- Memory Leak Detection and Tracking
- Application Error Detection and Analysis
- User Customizable Dashboard (Drag & Drop Feature)
- System/Application Resource Monitoring
- User-customizable Reporting with templates

**JENNIFER Competitive Advantages**

- Dynamic Profiling ON/OFF Configuration
- Dynamic Stack Trace
- Active Profiling of Current Services
- Group Monitoring by Domain
- Extended Monitoring Adaptor (Adaptive Framework)
- Real-Time Combined Log Monitoring
- Response Time Scatter Graph (X-VIEW)
- Peak Service Load Control Capability (PLC)

**TECHNICAL SPECIFICATIONS****Application Servers**

- BEA WebLogic 5.1, 6.x, 8.x, 9.x, 10.x, 11x
- IBM WebSphere Application Server 3.5, 4.x, 5.x, 6.x, 7x
- Tmaxsoft JEUS 3.x, 4.x, 5.x, 6x
- Oracle Application Server 9iAS, 10gAS, OC4J, ERP
- SUN Application Server 7.x, 8.x, 9x
- Fujitsu Interstage 5.x, 6.x, 7.x, 8x
- Hitachi Cosminexus 7
- Sybase EAServer 4.x, 5.x
- Macromedia JRun 4.x
- Apache Jakarta Tomcat 3.x, 4.x, 5.x
- Caucho Technology Resin 2.x, 3.x
- Evermind JBoss Application Server 3.x, 4.x
- Apache Jserv

**Operating Systems**

- AIX 4.3.3, 5.x, 6x 32bit, 64bit
- HP-UX 11.x 32bit, 64bit, HP-UX Itanium 64bit
- Sun Solaris 2.8, 2.9 32bit, 64bit,x68
- SUSE-9.x 32bit (Enterprise), 10, x 32bit (Enterprise)
- Red Hat 8.x 32bit, 9.x 32bit, AS3, AS4(AMD - 64bit), AS4 (Intel Itanium - 64bit)
- Compaq Tru64 UNIX OSF1
- Microsoft Windows NT 4.0, 2000, XP, 2003, Vista, 2008, Windows7
- IBM iSeries(AS400) for WebSphere
- IBM z/OS for WebSphere, zLinux

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